DATA SHEET · PGF STANDARD SUBSCRIPTION

Production PostgreSQL, supported 24x7



PgF Standard Subscription

Designed for production workloads that cannot wait for business hours. PgF Standard includes everything in PgF Community, upgrades long-term support to 24x7, and adds the core PGF tools for monitoring, backup, high availability and encryption, all on 100% PostgreSQL-compatible software with no proprietary fork and no lock-in.

24x7
LTS support for all non-EOL PostgreSQL versions

30 min
Initial response for Sev 1 issues

24 hours
Remedy target for Sev 1 issues

100%
PostgreSQL-compatible: existing drivers, tools and SQL

01 Core PGF tools for running PostgreSQL with confidence

PGF WatchTower
Real-time monitoring for proactive database health and performance management.

PGF DataGuardian
Backup and recovery that safeguards your critical database assets.

PGF CopyCascade
High availability through high-performance replication across PostgreSQL instances.

PGF Postgres for Kubernetes
Run PostgreSQL in cloud-native, containerised deployments.

ALSO INCLUDED FROM PGF COMMUNITY

Support for all non-EOL PostgreSQL versions · open source tools · PostgreSQL EOL support available as an add-on

02 Encryption built in

Transparent Data Encryption (TDE)
Protects data at rest without application changes, so production databases meet encryption requirements from day one.

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03 Performance and scalability

Standard keeps production performance on track with expert analysis and advice from Postgres1st engineers.

Index usage analytics
Find unused and missing indexes

Connection pooling optimization
Handle more sessions efficiently

Replication lag optimization
Keep replicas close to the primary

Capacity planning and sizing advisory
Plan resources ahead of growth

Query performance diagnostics BASIC
Pinpoint slow queries and their causes

Performance monitoring dashboards BASIC
See database health at a glance

Basic = limited advisory and support coverage compared with the full capability in PgF Enterprise Subscription.

04 Support around the clock

Severity	Initial response	Remedy
Sev 1	30 minutes	24 hours
Sev 2	60 minutes	48 hours
Sev 3	2 hours	15 business days
Sev 4	1 business day	—

- ✓ 24x7 LTS support for all non-EOL PostgreSQL versions
- ✓ Break/fix and troubleshooting for subscribed software
- ✓ Support for each new release from its general release date
- ✓ EOL version support available as an add-on

05 Room to grow: upgrade to PgF Enterprise

When workloads become mission-critical or regulated, move to PgF Enterprise Subscription without migrating data or rewriting applications. Enterprise adds:

PGF Enterprise Server, multi-master replication, multi-node PITR

SQL injection protection, code obfuscation, session tag auditing

Full performance engineering and proactive health checks

PGF Pal AI for tuning, anomaly detection and SQL generation

15-minute Sev 1 response and 4-hour remedy target

Full query diagnostics and enterprise dashboards

Run production PostgreSQL with confidence

Talk to Postgres1st about PgF Standard for your workloads.

Get PgF Standard